Backbase is hiring | Internship Best Practices

We are Backbase

Financials want the most compelling digital experience for their customers, but in today’s Web 2.0 World, legacy banking systems struggle to keep pace. Backbase helps financials to create a new user experience layer on top of their existing systems that combines content, data and functionality from different underlying systems into fresh customer dialogs. Backbase’s white-label Bank 2.0 Portal software enables financials to deliver next-generation online banking services across multiple devices (including tablets and smart phones), and turns their online channel into a true customer experience platform. Backbase helps financial organizations to re-use their existing systems, and enter the era of ‘Engagement Banking’ where they manage and optimize their online customer experiences and grow revenue and loyalty.

Backbase is a Visionary software vendor listed the Gartner Magic Quadrant for Horizontal Portal Software, founded in 2003 and privately held. Working for Backbase you have the opportunity to live in the most culturally vibrant cities in the world: Amsterdam (headquarters), New York City, Singapore, Moscow or London (North American office). At Backbase we have a special set of values that make us who we are. We hire and evaluate our employees on these values. It is our company DNA.

- We get things done
- We do more with less
- We believe in great design
- We are easy to do business with
- Together we make it work

The team

Welcome to Backbase! We believe in being the best we can be, both at work and at play. After challenging ourselves at some of the top companies in the world we can be found casting our cares away on the Amsterdam canals, joining in a game of basketball, or simply sharing drinks at a nearby cafe.

When working in projects, you will work with a multi-disciplinary team, consisting of Backbase and customer experts. We are an international company and have customers in Russia, South Africa, Europe, Middle East and the USA.

The goal

As Backbase intern you will be working at a leading and innovative web 2.0 company. The intern will be working inside the Expert Services department, where you will be trained on Backbase products, and will get the opportunity to help create technical training material, development guides, and tutorials.

A student completing a BSc and wishing to continue on to graduate school would benefit greatly from this technical writing internship under the supervision of Backbase experts holding either a PHD in Computer Science or an MSc in Information Technology.

Your profile

- Student looking for an internship or graduation assignment;
- Passion for web and software engineering;
- Desire to gain experience working with a team that defines middleware software implementation best practices;
- Experience writing about technical subjects in English;
- Good communication skills in English;
- Passion for staying up to date with the latest in web technology;
• Experience with HTML, CSS, JQuery, Javascript, and Java;
• Easy-going, fun and shouldn't take yourself too seriously.

The offer

As an intern at Backbase you will have excellent benefits:

• Supervision of one of our senior Best Practices Evangelists;
• Internship allowance of € 600,- per month
• Free lunch.

Backbase offers you an amazing internship in an informal and ambitious environment where personal development is highly valued. This is all within a successful, young and growing organization with a matching company spirit.

Next steps

If this internship appeals to you and you think you are up for the challenge, please use the apply button on this page.

For more information please contact Eveliese Luiting at +31 (0)20 465 8888 or by email: eveliese(at)backbase.com